

e-Learning



SkillSoft® **Dialogue™** Live
**Dialogue Live Client-
side Logger Setup**



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Printed in the United States of America

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Steps to Setup the Client-side Logger/Analyzer

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DOWNLOADING THE FIDDLER TOOL

The fiddler tool can be downloaded from the following location and installed in the client machine.

<http://www.fiddler2.com/Fiddler2/version.asp>

DEPLOYING THE FIDDLER EXTENSION FILES

After installing Fiddler, start the Fiddler tool from the Windows Programs menu. Copy Liveconfig.xml and LiveInspector.dll to My Documents\Fiddler2\Scripts. Close the fiddler tool.

Note: You will receive Liveconfig.xml and LiveInspector.dll files from SkillSoft along with this document.

LOGGING USING FIDDLER

Start the Fiddler tool from the Windows Programs menu and launch a Dialogue Live session from the Internet Explorer browser from SkillSoft Dialogue site. Keep the Fiddler tool running throughout your Dialogue Live session. Close Fiddler tool after your session is completed and you have exited from the session.

Note: Fiddler tool will zip the log file once the tool is closed. Zipping the log file could take a significant amount of CPU time, which could adversely impact your session if you close the Fiddler tool while the session is running.

SAVING AND SENDING THE LOG FILE

When the Fiddler tool is closed, all Web Sessions displayed in the Fiddler window are written as a zip file archive.

The log file will be in the following format: Log_yyyyMMMdd_HHmms.zip.

For example: Log_2008Jul25_184611.zip. This is a log file written when the fiddler tool was closed at 25th July 2008 at 6.46.11 PM). The log files are saved in the following folder: **My Documents\Fiddler2\LiveLogs**.

Note: The log file could be quite large depending on the duration of the Dialogue session. For example the log file could be 20-30 MB for a one hour session.

SkillSoft technical support team or your account representative will provide you with an ftp location where you can upload the log file for analysis and resolve the issues (if any).

CHAPTER 2

Supported Environment

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SUPPORTED BROWSERS

- Internet Explorer 6.0 or above in Windows XP.
- Mozilla Firefox 2.0 or above in Windows XP.

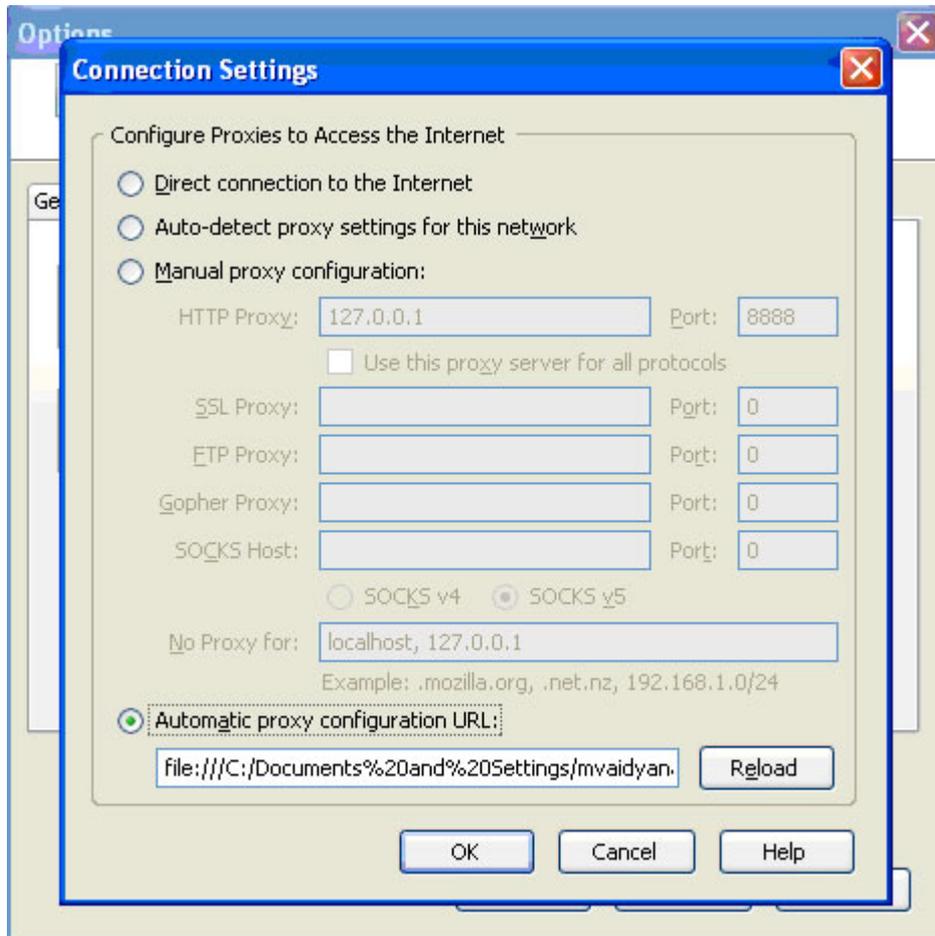
CONFIGURING FIDDLER WITH FIREFOX BROWSER

To configure fiddler tool to work with Firefox browsers:

1. Go to **Tools** -> **Options** menu.
The Options dialog box displays.
2. Click the **Network** tab.
3. Click the **Settings...** button.
The Connection Settings dialog box displays.
4. Select the option **Automatic proxy configuration URL**.
5. To get the value for this setting, follow these steps.
 - a. Go to the location where Fiddler Scripts are copied. This will be at **My Documents\Fiddler2\Scripts**.
 - b. Open the file found at this location called **BrowserPAC.js**.
 - c. Copy the marked content available in the file as shown below.

```
//Autogenerated file; do not edit.  Rewritten on attach and detach of Fiddler.
//This Automatic Proxy Configuration script can be used by non-WinINET browsers.
//Point your browser's Proxy AutoConfiguration URL to:
//file:///C:\Documents%20and%20Settings\avaidyanathan\My%20Documents\Fiddler2\Scripts\BrowserPAC.js
function FindProxyForURL(url, host){
    return 'PROXY 127.0.0.1:8888';
}
```

- d. Paste this copied value in the text box below the radio button **Automatic proxy configuration URL** as shown below:



- e. Click the **Reload** button.
- f. Click the **OK** button to close the Connection Settings dialog box.
- g. Click the **OK** button to close the Options dialog box.
- h. Close the Firefox browser and open the browser again.

Now requests given to Dialogue Live application using Firefox browser will be tracked in the Fiddler tool.